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**Report to:** Overview and Scrutiny Committee **Date of Meeting:** 3 March 2015  
(Health and Social Care)

**Subject:** Monitoring of Accident and Emergency Services / Ambulance Turnaround Times

**Report of:** Director of Corporate Services **Wards Affected:** All

**Is this a Key Decision?** No **Is it included in the Forward Plan?** No

**Exempt/Confidential** No

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### **Purpose/Summary**

To submit to the Overview and Scrutiny Committee the latest information regarding monitoring of Accident and Emergency Services, together with information on ambulance turnaround times.

### **Recommendation(s)**

The Committee is invited to consider the information provided on Accident and Emergency Services, together with information on ambulance turnaround times, and comment, as appropriate.

### **How does the decision contribute to the Council's Corporate Objectives?**

	<b><u>Corporate Objective</u></b>	<b><u>Positive Impact</u></b>	<b><u>Neutral Impact</u></b>	<b><u>Negative Impact</u></b>
1	Creating a Learning Community		√	
2	Jobs and Prosperity		√	
3	Environmental Sustainability		√	
4	Health and Well-Being	√		
5	Children and Young People		√	
6	Creating Safe Communities		√	
7	Creating Inclusive Communities		√	
8	Improving the Quality of Council Services and Strengthening Local Democracy	√		

### **Reasons for the Recommendation:**

Following the referral of a Notice of Motion from the Council, the Committee has committed to monitor accident and emergency services, as part of its work programme. The Committee has also requested ambulance turnaround times to be included in monitoring reports.

**What will it cost and how will it be financed?** N/A

**Implications:** N/A

The following implications of this proposal have been considered and where there are specific implications, these are set out below:

<b>Legal</b>	
<b>Human Resources</b>	
<b>Equality</b>	
1. No Equality Implication	<input checked="" type="checkbox"/>
2. Equality Implications identified and mitigated	<input type="checkbox"/>
3. Equality Implication identified and risk remains	<input type="checkbox"/>

**Impact on Service Delivery:** N/A

**What consultations have taken place on the proposals and when?**

The Head of Corporate Finance and ICT has no comments on this report. The report is for information only and there are no decision arising from the contents of the report that have any direct financial implications for the Council. (FD: No. 3432).

The Head of Corporate Legal Services has been consulted and has no comments on this report as there are no legal implications arising from the contents of this report. (LD2725/15).

**Are there any other options available for consideration?** N/A

**Implementation Date for the Decision**

Immediately following the Committee meeting.

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**Background Papers:**

There are no background papers available for inspection.

## **1. Introduction/Background - Monitoring of Accident and Emergency Services**

1.1 At the meeting of the Council held on 27 June 2013, it was resolved as follows:-

### **“RESOLVED:**

This Council notes the problems which have been increasingly encountered by local residents seeking urgent and emergency care, whether this is from General Practitioners, telephone advice systems, A&E departments or ambulances.

The Council:

- (1) urges the Government to take steps to ensure that quality standards for all urgent and emergency services are maintained and improved; and
- (2) commits itself, through its Overview and Scrutiny function, to monitoring the quality and availability of local urgent and emergency health care.”

1.2 This Committee subsequently noted the resolution of the Council and agreed to monitor local Accident and Emergency Services as part of its work programme.

1.3 Attached to this report at **Appendix A** is the most recent information provided on local Accident and Emergency Services performance by the Cheshire, Warrington and Wirral Area Team and the Merseyside Area Team.

1.4 The information illustrates the latest weekly performance at week ending 8 February 2015, including the year to date (YTD) performance, against requirements to deliver at 95%.

1.5 A further recommendation on future consideration of these Monitoring Reports is included within the Work Programme Report which appears elsewhere on this agenda.

## **2. Matters for Consideration**

**2.1 *The Committee is invited to consider the information provided on Accident and Emergency Services, in relation to the Aintree University Hospital NHS Foundation Trust and the Southport and Ormskirk Hospitals NHS Trust, together with information on ambulance turnaround times, and comment, as appropriate.***